

UNDER THE JUNGLE BOOKING, PAYMENT, AND CANCELLATION POLICIES



A Note to New and Repeat Clients

Under the Jungle is a small dive center, specializing in private guiding and instructional services, and we book our guides and instructors months, sometimes years, in advance. When you make a booking, we commit to reserving the dates for you, which means we are actively turning down work for our guides for those dates. Please understand that it is nearly impossible to fill a short-term cancellation for training or guiding. Our cancellation policy is written with the well-being of our staff in mind. Your vacation expenditures are our staff's salaries! Please consider protecting yourself with trip insurance.

Trip Insurance

It is the diver's responsibility to secure trip cancellation and interruption insurance to protect their investment in training and/or diving. We strongly recommend additional protection provided by "cancellation for any reason" coverages.

Booking and Payment Policy

A 50% deposit is required upon booking and reserving dates, and payment of the balance is required upon arrival. Ninety days or less prior to the reservation start date, 100% of the deposit is forfeited, and no refund is available for any reason. If a diver leaves training while in progress, or does not dive on all of the reserved days for any reason, the diver shall not be entitled to any refund or any kind of voucher for future training or diving. Full payment of TDI E-learning is required in advance, and no refund is available for TDI codes. Divers will be entitled to a full refund for any days cancelled by the shop or instructor.

Payment Methods

Deposits will be requested via a PayPal Invoice (payable by credit card) or wire transfer. Divers are responsible for all costs associated with a wire transfer. Venmo and Wise do not currently function in Mexico. In-person payment will be with any major credit card, PayPal, wire transfer, or cash.

I understand and agree to abide by the Terms and Conditions stated in the "Under the Jungle Booking, Payment, and Cancellation Policies" document. I have read and reviewed "Getting the Most Out of Your Trip to Mexico's Cenotes" and understand the suggestions.

SIGNATURE

DATE